## 6. References



## TO WHOM IT MAY CONCERN

The Council of the University of Port Elizabeth in 2003 approved the upgrading of UPE's existing IT Business Platform consisting of ITS V10 to V12 (and later to V13) as well as replacing ORACLE Financials with ITS Financials V13. This project has now been completed successfully.

This approval was accompanied by a further approval that PWC supply the following services:

Project Management in the person of Michelle Pearton from PWC Durban; and Risk Assessment in the person of John White from PWC Johannesburg

A formal contract was entered into in this regard between UPE and PWC and both these persons reported to myself as the overall Project Sponsor.

This arrangement and the services rendered by PWC proved to be of great and vital importance in the successful running of the project. The project met all its time lines and is likely to come in under budget while also enjoying the general buy-in and support of staff and in particular of the academics.

It has been a singular pleasure working with Michelle Pearton who managed the project with great hands-on diligence and firmness – in the process saving UPE considerable amounts of money. In addition she was able to maintain a very professional and supportive relationship with ITS throughout the entire duration of the project.

Equally so, John White, as independent risk manager, provided an invaluable risk assessment throughout the project to UPE's Audit Committee and Council and contributed much to practices of good governance in managing such a large and comprehensive project.

Finally, as Project Sponsor, I can affirm that I experienced only the best of services from PWC and found both Michelle and John to be indispensable partners in the running of this project. They were true professionals in every sense of the word.

Dr Rolf Stumpf

Vice-Chancellor: UPE and Interim Vice-Chancellor: NMMU

25 October 2004